



## Message from the CEO

**Identitywa has actively been preparing and planning for the health threat posed by COVID-19.**

We have action plans to cover off on

- Communications
- Preventing the spread
- Managing People Presenting with Symptoms
- Workforce Challenges
- Service Delivery Challenges, and
- Dealing with Unwell Participants

The Leadership Team meet each morning on Monday, Wednesday and Friday to consider service continuity issues and make decisions as new information and developments occur. Our absolute priorities are the health of the people we support and our workforce.

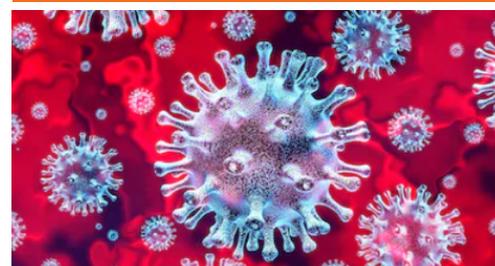
Please be assured that we are in contact with the NDIS, WA Health Department and Department of Communities and following all directives. We do envisage that some community-based supports may need to be reviewed in light of restrictions around groups and social distance requirements. This information will be communicated as soon as possible. We understand this is a time of uncertainty and anxiety for many families and we are committed to working with you to minimise this.

Please contact your Team Leader if you have any concerns about access to services and supports.

I sincerely wish all of the Identitywa community good health as we meet the challenges ahead and look forward to returning to a more predictable world.

Regards

**Marina Re, Chief Executive Officer**



## COVID-19

**Identitywa is in contact with the Federal Government's Health Department and following its advice on a daily basis.**

**A National Coronavirus Helpline has been set for people seeking information on coronavirus (COVID-19).**

**The line operates 24 hours a day, seven days a week.**

**Go to <https://www.health.gov.au/contacts/national-coronavirus-helpline> or call 1800 020 080.**



*The Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability*

The Royal Commission has suspended upcoming public hearings and community forums due to concerns about the spread of COVID-19 coronavirus.