



Identitywa

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Message from the CEO

It has been very pleasing to see many of the people we support now returning to their work and the activities they enjoy. As our lives are returning slowly to pre COVID-19, we certainly are remaining vigilant in our hygiene practises and risk management to prevent the virus spreading. We continue to watch developments in the community closely, and to follow the latest advice issued by the Department of Health and Western Australian State Government.

Being well prepared in the event of an outbreak has seen our Pandemic Response Team (PRT) discuss revisiting a number of initiatives which were put in place in March. Consequently, we have been distributing their current recommendations to our families and carers over the past week and we have sent detailed information to all our support workers.

We understand that communication is critical so I encourage you to contact your Team Leader should you have any concerns or need additional information to what we are providing.

On another note... it has been very concerning to hear that scammers are currently sending false NDIS billing emails. In their announcement on their website, the NDIS said "they look genuine and ask you to pay an invoice into an account that is different to the usual account you pay money in to for that provider or supplier". Please click [here](#) for more information.

Warm regards

Marina Re, Chief Executive Officer

Dysphagia training for staff



Identitywa Speech Therapist, Kiya, demonstrates varied consistencies of liquid to new workers.

For all disability support workers at Identitywa, understanding the management of dysphagia is critical given the impact it can have on an individual's quality of life.

A mandatory online training module must be completed by support workers before they commence work. Please click [here](#) for the full story.



The Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability

A public hearing has been announced to examine the experiences of people with disability during the ongoing COVID-19 pandemic. Click [here](#) for more information.