



Your Rights Policy



When you see the word **we** in this book

- it means Identitywa



Easy English

August 2020



In this book

This book tells you about your **Rights**.



These are our rules that make sure we always respect your **rights**.

Your rights

You have the right to

- decide how you live your life
- take part in your community.



There are laws about your rights too.

We make sure you can

- **know** about your rights
- **use** your rights to
 - get good services
 - be a part of your community.



Respect

You have the right to get **respect**.



Respect means

- we understand your rights
- we know your needs are important
- we treat you in a fair way.

Equality

Equality means your right to be treated the same as other people.

Like



- men and women treated the same
- your needs treated as important as some one else's needs.



Everyone has the same rights like

- children
- young people
- adults.

Safety

You always have the right to be **safe**.

This means you should **not** be treated with



- **discrimination**

Discrimination means some one does **not** treat you fairly.



- **abuse**

Abuse means some one hurts you.



- **neglect.**

Neglect means you do not get the care you need.

We train our workers to always



- respect your rights
- tell if you are not safe
- do some thing to make you safe.

You have the right to **partner** with our services.

This means you can



- ask questions about our services
- work together with us to make decisions
- include the people you want when you need them.

Privacy

Privacy means your right to expect that we will



- keep your personal information private
- follow what the law says we can do with your personal information.



Sometimes we have to share your information with other people.

Like if you or some one are **not** safe.



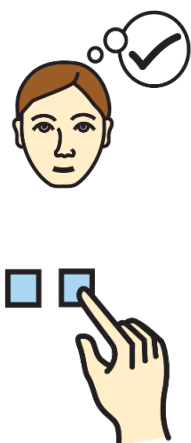
We will always make sure you say yes

before

we tell your information to other people.



Making decisions



We always respect your right to

- make your own decisions

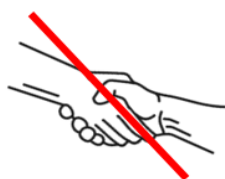
and

- make your own choices.

We make sure you have **capacity** to make a decision.

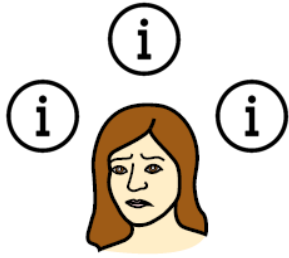
This means we will make sure

- you understand your decision
 - you are able to tell us
 - that you agree with the decision
- or**
- that you do **not** agree with the decision.



You can tell us by

- talking
- writing
- using other equipment.



Sometimes you may **not** be able to make a decision by your self.

When you do need help we will make sure you get the help you need.



Sometimes the courts have to tell us who can help.

Like

- for very important decisions

or

- when we can not agree about what is best for you.



We respect that children have a right

- to be talked to about decisions
- in a way they will understand.

We respect that parents have a right

- to help make decisions and choices about services for their children.

Equity and Access

This means we make sure

- our services are fair
- you can do things the same as any one.



Like

- get around places



- get services



- get information
- give information.

We make sure you can get information
in a way that is right for you.

Like using



- interpreters



- communication aids.

Cultural Diversity

This means you may need **or** do different things because of



- where you were born
- what language you use
- how you celebrate special things

- how you see yourself



- who you love.

This is your **culture**.

We will be aware of what is important to



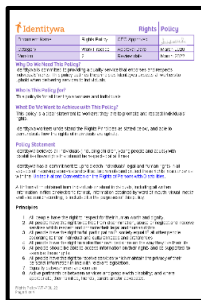
- how **you** think
- what **you** do
- what **you** need.

Information



The Accessible Information Service at VisAbility wrote the Easy English.

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This book helps you know what the Identitywa **Rights Policy** says.

Our Rights Policy follows information in many laws and other policies.

We use pictures from

- Inspired Services
- The Noun Project
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In this book we are allowed to use

- The identitywa logo
- The VisAbility logo.

