



↑ Identitywa
STRATEGY
 2020 - 2025

Identitywa's Board approves strategy

Identitywa has recently completed its *Strategy 2020 - 2025* which will guide the agency over the next five years.

The focus is across three main areas to optimise what we currently do, to grow our service offerings and to innovate with new ways of achieving great outcomes.

"We are very excited about this new strategy," said CEO, Marina Re. "As always, central to all we do is to continue to offer high quality assistance to the people we support, their families and carers."

Click to download the Identitywa [Strategy 2020 - 2025](#).

Our Horizons

Horizon 1: Optimise

- Embed an individual goals oriented approach
- Invest in people, systems & processes
- Align organisational structure

Horizon 2: Grow

- Establish SDA & ILO services offering
- Technology driven service innovation
- Strategic partnerships

Horizon 3: Innovate

- Smart housing
- Implement Adaptive & Assistive technology

Our Focus Areas

Specialised Disability Accommodation (SDA)

- Renew housing stock - refurbish five houses/yr and add additional 10 new houses by 2023
- Increase location & variety of SDA offering - build three new houses in new locations and introduce two "new" housing types in the next three years

Individual Living Option (ILO)

- Establish ILO as a core service offering
- Grow ILO offering to service 60 participants by 2023

Individual Supports

- Improved quality of service delivery through an individual goals oriented approach
- 15% growth in SIL and 1:1 participants by 2023

Our Enablers

Integrated Allied Health

A fully integrated Allied Health services function will align service delivery against individualised goals.

Industry Collaboration

Further developing strategic partnerships that enhance and complement our core services will expand our reach and improve the quality of participant support.

Worker Engagement

Empowerment and retention of our workers will enhance the participant experience through continuity of support.

Organisation Structure

Our organisational structure will drive operational efficiency and enhance the quality of support that is fundamental to delivering on our strategic objectives.



The Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability

Did you know that disability is twice as common for First Nations people? Or that 6 percent of First Nations adults with disability experience violence?

Click [here](#) to read more on this.