

Support Coordinator eNews

November 2025

Collaborative planning for SDA housing

For people with disability, having the right home environment is central to living with independence, dignity and choice. At Identitywa we are committed to walking alongside people, families and Support Coordinators to plan for the future and explore housing pathways that truly meet each person's needs.

Identitywa is proud to be able to offer a collaborative approach to supporting participants and their families when completing a Functional Capacity Assessment (FCA) for Specialist Disability Accommodation (SDA). We can assist with:

- Linking families to organisations that compile FCA for SDA reports, so they can choose their preferred report writer.
- · Attending meetings with each participant, their families and the author of these reports to assist with collating key evidence.
- Supporting families to review the reports before the submission by their nominated Support Coordinator to NDIS.

These steps are integral to participants and their families in their planning for the future.



- Ensure it is not Al generated
- Ensure the author has spent time with the person, observing, recording, proof reading, correcting and changing the draft report
- Evidence-based reporting is key
- Provide clear reasons why SDA is reasonable and necessary
- Assessments must be factual and objective (and not include advocacy statements)
- Ensure it has a clear and logical flow and relates back to information provided in the assessment
- Clear ratios of support levels, relating to six or more hours of 1:1 support in a day.

Together we are building pathways to safe, supportive and empowering living environments because every person deserves a home that enables a fulfilling life.

Photo caption: Marie in her brand new home with Service Manager Cathy.

We're building homes across the metro area that are ready to move into from now through to mid 2026.

For information regarding house vacancies contact Kris on 9474 3303 or enquiries@identitywa.com.au



Celebrating inclusion

Brand new accessible Koondoola home opens doors to housemates



Three people recently moved into their new Koondoola home marking an exciting milestone for independent living and inclusion. The home has been thoughtfully designed for people with disability, ensuring the housemates needs are met while providing comfort and safety from day one.

Siamak, Joseph and Hayley are all familiar faces within the Identitywa community. They have settled in well and are enjoying their new surroundings. From organising their rooms to exploring the spaces designed specifically to support their needs, their excitement has been contagious.

This new home features a range of fully accessible elements including:

- Wide doorways and passageways for seamless wheelchair access
- Step-free entry and pathways, supporting safe access and mobility
- Fully accessible spacious ensuites for safe personal care
- Large open plan accessible kitchen and dining area designed for ease of movement
- Assistive technology and smart home features to enhance independence
- Thoughtful layout and design to promote privacy, comfort and connection.

Joanne Downey, Manager Shared Living expressed her pride in the outcome.

"The house is beautiful and the families of our housemates were overwhelmed by the design and accessible features. Seeing the joy and confidence this environment brings is incredibly rewarding."

Photo caption: Siamak seated front and centre in his new home surrounded by support workers, family and friends.

A new chapter begins in Balcatta



Last month, a special celebration brought together participants, their families, owners, Directors and Identitywa team members to mark a major milestone, the official opening and blessing of two beautiful new homes in Balcatta.

These homes, built to Improved Liveability design standards, are more than just buildings, they're a symbol of what's possible when community, compassion and collaboration come together.

Developed through a partnership between the Viney family and Identitywa, the homes have been purpose built to support six housemates, including Michael who's journey with Identitywa spans decades.

Designed to Specialist Disability Accommodation (SDA) standards, the homes include:

- Spacious, accessible bedroom and private ensuites
- Open-plan living and inviting alfresco areas
- Passive solar design and waterwise gardens
- Advanced security systems for added peace of mind.

Since 2019, Identitywa has delivered 14 accessible homes, with 16 more on the horizon, each one a step towards greater independence and inclusion.

We extend our heartfelt thanks to the Viney family and the dedicated Identitywa housing and operational teams for turning this vision into reality. These vibrant, modern spaces provide a true sense of belonging.

Interested in accommodation options across the metro area? Reach out to Identitywa to learn more about current vacancies and future opportunities: enquiries@identitywa.com.au or 9474 3303.

Photo caption: Michael with his Mum Leonie.

PCAS Pulse

Creating meaningful engagement through person centred active support (PCAS)

At Identitywa we are committed to providing active support to enhance participation and independence.

At respite, participants enjoy spending time with one another building relationships and friendships. Our teams encourage people to participate in activities of their choice. From indoor games, creative arts or socialising, we create environments to support each individual's interests and comforts.

Photo caption clockwise from top left: Hannah building a tower, Hannah and Hannah chilling on the waterbed in the sensory corner and Andrea icing a chocolate cake.





